

## Terms of Use

You are entering a contract to have a clinical assessment and completion of relevant paperwork which will be conducted with reasonable skill and care. In both real and legal terms this is not the standard of perfection.

If in the course of the clinical assessment or in response to any information provided or apparent the assessing doctor determines that on balance, it is more likely that there is a problem than not, he is professionally bound to record this. It is in your interests to address any health concerns which the clinician finds clinical or other evidence of. Therefore if, in raising a concern about your health and recording this, there is any further issue with your licence to undertake a role, no refund shall be due since the purpose of the assessment shall have been fulfilled. We are providing a clinical assessment and not in anyway in control for the decision of other parties on that information; we are therefore not liable for any subsequent losses which arise if your licence is delayed or refused. You must bring your driving licence or in date passport with you as proof of identity. If you have not got a photo card licence then please take some other form of id such as a passport. Failure to provide photographic identification will result in the medical being cancelled and another charge incurred for the rescheduled medical examination.

1. You must have full details of any medication that you are currently prescribed. Failure to provide information will result in the medical being cancelled and another charge incurred for the rescheduled medical examination.
2. You must have the address and contact details for your registered GP. If you are not registered with a GP, you must state this on your form by writing 'Not Registered'. Failure to provide this information will result in the medical being cancelled and another charge incurred for the rescheduled medical examination.
3. If you fail your eyesight test the doctor will inform you that your sight does not meet the necessary criteria for the medical examination. You may either:
  - a. Carry on with the rest of the examination and complete the form, or;
  - b. You can visit an optician who will provide recommendations on corrective measures so that you meet the criteria. Any subsequent medical examinations with us will be charged in full.
4. If you are requiring a medical for a taxi licence you are required to bring with you the medical form that is required from the local authority that is issuing your taxi licence. Failure to provide this medical form will result in the medical being cancelled and another charge incurred for the rescheduled medical examination.

5. If you are requiring a medical for a taxi licence you are required to make sure that the local authority that is issuing your taxi licence will accept a form completed from a doctor who is not your registered GP. No refund will be given if the local authority does not accept our doctors completing the medical examination.
6. Refunds will only be given to medicals that are either cancelled with more than 5 working days (Monday – Friday) notice or postponed with more than 24hours notice. For any medicals cancelled or not attended a refund will not be given.
  - a. Credit for postponed appointments will only be valid for a maximum of 30 days after the date of postponed appointment.
7. If we are unable to provide a medical which has been booked our liability will be limited to only refunding sums paid for the medical examination. We will not be liable for any consequential loss, by making a booking you are unequivocally accept this.
8. It is the responsibility of the customer to ensure that the type of medical examination booked is appropriate to the needs of the applicant.

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existing and documented confidential business relationship are not confidential and Ryminster Medical Services may therefore develop, use and freely disclose or publish similar ideas without compensating you or accounting to you. Ryminster Medical Services will make every reasonable effort to return or destroy any unauthorised idea submissions without detailed review of them. However, if a review is necessary in Ryminster Medical Services’ sole discretion, it will be with the understanding that Ryminster Medical Services assumes no obligation to protect the confidentiality of your idea or compensate you for its disclosure or use. By submitting an idea or other detailed submission to Ryminster Medical Services through this website, you agree to be bound by the terms of this stated policy.